May 16, 2012

To: Nilodor, Inc.
P.O. Box 660
Bolivar, Ohio 44612

Attention: Quality Control Manager

Re: Effectiveness of your product

From: Wanda Williams-Rapp

Dear Sir/Madam:

I wanted to take this opportunity to send you a quick note and say “thank-you” for your “Cat Urine Odor & Stain Eliminator.” We have a very large cat named Lizze, who is very diligent about going to her box for waste elimination. However, three weeks ago she had several accidents, and unfortunately one of those accidents was on top of the upholstered ottoman that matches all the furniture in our den. The ottoman is exceptionally large (3’ long x 3’ wide) and is what initially appealed to us when we were picking out new den furniture. We have an exceptionally long sofa,
an overstuffed armchair, and another smaller square ottoman which are all upholstered in the same material. Additionally, our furniture is relatively new and we aren’t in a situation presently where we would be able to purchase new pieces or a new set.

2-foot Lizzie to the vet for two successive visits for antibiotic injections, and all during this time I was purchasing products (one at a time) which all said “they guaranteed” to remove the smell of cat urine from upholstered furniture. I tried many of these but a few that I can definitely remember are listed below:

- Nature’s Miracle – Just for Cats (bought at Pet Store)
- Score 10X for cat urine remover (ordered from Internet)
- Urine-off Odor & Stain Remover (Purchased from Vet)

You would think one of these would have worked, but to no avail! I went to Marshall’s department store after church on Sunday and saw your product by chance, I read the label and decided it would be a complete waste of time and money, because how could it work when nothing else did? However, I tried it two days ago and the odor is gone! It seems like an impossibility, but it really did work! Amazing!!!

I can’t begin to tell you how happy my husband and I are as we are both on-fixed incomes and were not in a position to purchase new furniture. I just wanted to tell you a great big “THANK YOU!” for removing the smell. As you know, there is nothing that smells worse than cat urine. I just wanted to
Tell you what a great product you have, and ask that you continue to manufacture it. I am sure there will at some point in my life, be another occasion when I need your product. I am going to spread the word as I have many friends that have cats, and they in turn know others that have cats. There is no better endorsement than word of mouth from a user of your product.

Please keep on doing what you do so well. I am going back to Marshall’s and purchase every bottle they have so I will have it on hand when it is needed. Once again—THANK YOU—THANK YOU, THANK YOU! You’re the best!

Wanda Williams-Rapp
Wanda Williams-Rapp